Problem Gambling Helpline Calls

The below chart indicates the number of calls each month from August 2012 - August 2013. The data reflect total number of calls and the gender of the caller.

*Note: July 2013 represents a change in the helpline vendor. Callers are now listed as female, male or unknown. In July, 708 calls were listed as unknown gender and in August, 385 calls were listed as unknown.
Voluntary Exclusion Program

As of September 13, 2013, the Ohio Casino Control Commission has accepted 543 applications from residents in eight states and one Canadian Province for the voluntary exclusion program.

Length of Time of Exclusion by Applicants

- 41% Lifetime: 225 Applicants
- 39% Five Years: 209 Applicants
- 20% One Year: 109 Applicants
Voluntary Exclusion Program
Enrollment as of September 13, 2013
Total number of enrollees: 543

By Gender

Men: 408
Women: 135

By Age

< 30: 135
31-40: 128
41-50: 131
51-60: 97
61-70: 44
70+: 8
Voluntary Exclusion Program – September 2013

by Participant Residence

**Ohio**
- 459 (84%)

**Indiana**
- 1 (>1%)

**Michigan**
- 69 (13%)

**Pennsylvania**
- 2 (>1%)

**Kentucky**
- 7 (1%)

**Other States:**
- Arizona 1
- Missouri 1
- Florida 1

Province of Ontario, Canada
- 2 (>1%)