Problem Gambling Helpline Calls

The below chart indicates the number of calls each month from October 2019 – October 2020. The data reflects total number of calls and the gender of the caller.

- Oct: 492
- Nov: 435
- Dec: 499
- Jan: 540
- Feb: 485
- Mar: 480
- Apr: 417
- May: 551
- June: 758
- July: 608
- Aug: 598
- Sept: 498
- Oct: 499

Legend:
- Men
- Women
- Unknown
Problem Gambling Helpline Chats & Warm Transfers

The below chart indicates the number of chats & warm transfers each month from October 2019 – October 2020.

- The Live Chat feature was launched November 2015.
- The Warm Transfer Program was launched in August 2020.