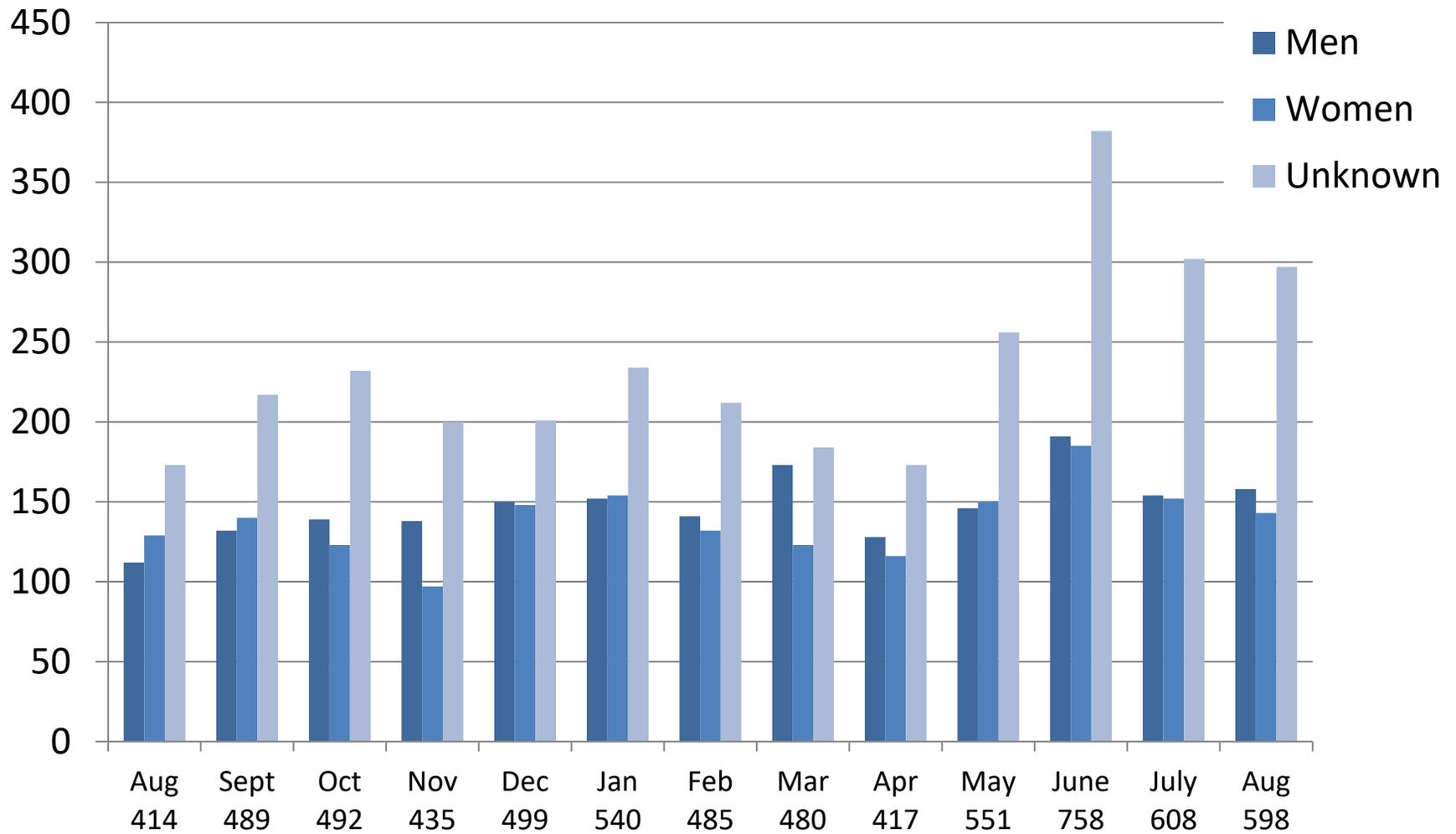


# Problem Gambling Helpline Calls

The below chart indicates the number of calls each month from August 2019 – August 2020. The data reflects total number of calls and the gender of the caller.



\* A Live Chat feature was launched November 2015. There were 53 chats recorded in August.

\* The Warm Transfer Program was launched in August. There were 13 transfers during the month.